

**Service Information Summary**

## \$953 Hosting Service - SMP SAS Viya Environment (Small)

**Information about the service**

**Description of the Service**

This service provides AWS infrastructure for an SMP SAS Viya environment, managed by Selerity.

What's Included
Single i3.2xlarge Linux server (8vCPU,61GiB RAM)
Infrastructure Monitoring
Operating System Monitoring
Operating System Patching
Online Infrastructure Dashboard
500GB Data Volume (SSD)
1.9TB SAS Work Volume (NVMe based SSD)
10GB Outgoing Network Traffic per month
1 x Standard AWS WorkSpace (Virtual Windows Desktop)
1 x Standard AWS WorkDocs (50GB file sync and storage)
1 x Small AWS Directory Service (caters up to 500 users)
Network security and firewalls
Daily Data Volume Backup (up to 2% daily change, 14 day retention)
Secure Online Knowledge Base
Technical Support

**Infrastructure**

We utilise Amazon Web Services (AWS) for this service, and will provision your new infrastructure in the AWS Data Centre closest to you.

**Server**

Your server will be created within a dedicated AWS account and will run Linux. We will manage the infrastructure and operating system of your new server.

**Backups**

We backup your environment daily, and retain these backups for 14 days.

**Access**

You will have a dedicated virtual Windows PC right next to your new server which is accessed using the AWS WorkSpaces client. From this WorkSpace you can access your server directly.

**Storage**

All storage for your server is backed by Solid State Drives.

**System Administration**

Selerity look after all your regular System Administration tasks on Linux including:

- user and group management
- security patching

Requests are made using the Selerity Help Desk and undertaken by Linux System Administrators.

**Minimum Term**

This service is available on a 12 month contract.

The minimum total cost is **\$11,436** excluding GST on a 12 month contract.

Things you will be charged extra for
SAS License <sup>1</sup>
SAS Installation <sup>2</sup>
SAS Administration and Support <sup>3</sup>
Storage for backups over the daily change and retention allowance
Outgoing network traffic over the monthly allowance
Adding additional disk storage or cloud other resources

<sup>1</sup>Bring your own SAS License or buy one from Selerity.  
<sup>2</sup>SAS Installation is available as a separate service. Discount may apply if multiple services are combined.  
<sup>3</sup>SAS Support and Administration is available as a separate service, which includes Installation.

**Technical support**

This service provides email and web based Technical Support for questions, issues or advice on your Infrastructure.

**Security**

Security is of the utmost importance to us, and when providing this service we only access your environment using secure methods, and only when needed. All tasks done on your environment are fully documented in our ticketing system and available to you for review at all times. We have strict internal policies on security to ensure that your environment remain secure.

**Information about pricing**

**Currency**

This service is available globally and charged in **US Dollars**. All prices mentioned in this document are in US Dollars.

**Minimum monthly charge**

Within Australia: \$1,048.30 per month including GST.

Outside Australia: \$953.00 per month, Tax free.

**Cancellation Fees**

If this service is cancelled within the contract term, the balance of the contracted amount for the minimum term must be paid.

**Payment terms**

You will be invoiced Monthly, in advance, for this service. Payment is due 14 days from date of invoice.

**Credit card processing fee**

Payment by credit card will incur a 2% surcharge.

**Late payment fee**

If you don't pay your invoice by its due date we may charge you a late fee.

