

**Service Information Summary**

## \$13,500 SAS 9.4 Installation Service (On-site) - Single Server Environment

**Information about the service**

**Description of the Service**

This service provides SAS Installation services for a single-server SAS environment. The service is available within Australia and undertaken by certified SAS Installers.

What's Included
SAS Pre-Installation Checklist
SAS Plan File Creation
SAS Software Installation
SAS Software Hot Fix application during Installation
SAS Environment Configuration of a Single Level (Lev1/Production)
Creation of up to five SAS users in SAS Metadata
Installation and Configuration of up to five client workstations
Initial Tuning of your SAS Environment
Configuration of the EMI Framework for Auditing and Performance
Validation documentation of your SAS Environment
Secure Online Knowledge Base containing your Installation Documentation
30 days access to our Administration and Support service

**Service Area**

This service is only available to customers within Australia.

**SAS Software Order**

You must arrange all SAS software licensing direct with the SAS Institute - we can help put you in contact with the right people at SAS if needed. Once you have that sorted, SAS will send you an Electronic Software Download ("ESD") email. This contains information you will need in order to download the SAS Software. It also contains the Order Number and Site Number that we will need in order to create a customised SAS Installation Plan and Pre-installation checklist for you.

**SAS Depot**

Prior to us starting your installation, you will need to download the SAS Software using the information provided in the ESD email mentioned above. The download process creates what is called a "SAS Depot", which is where we will install your software from. This Depot must be in a location that is accessible from your new server.

**Pre-installation Checklist**

There are a number of steps that need to be undertaken by your IT team prior to SAS being installed, such as creating service accounts and configuring security privileges. We will provide you with a customised checklist of these tasks, and these should be completed by your IT team before we begin your installation.

**SAS Installation and Configuration**

During Installation, we will install the core SAS Software and patch it with the latest Hot Fixes and security updates. During Configuration, we configure all the components and services required for a fully functional SAS Environment.

**Fixed Price**

This service is provided at a fixed price of **\$13,500** excluding GST.

**Typical Time to Complete**

This service usually takes 3-5 days to complete.

Things you will be charged extra for
Synchronisation with Active Directory or LDAP
Configuration of HTTPS for Web Applications
Single Sign On
Configuration of additional Levels (e.g. Lev2 for Development)
Us having to complete any incomplete pre-installation steps
Custom documentation

**Tuning**

After the initial configuration, we step through a comprehensive checklist to ensure that all the underlying components of SAS are tuned to your environment.

**Validation**

Each major component is subjected to stringent validation testing to make sure everything is working as it should. These validations are fully documented and stored in your secure online Knowledge Base.

**Installation Documentation**

A comprehensive set of reference documentation about your install is produced by us and stored in a secure online Knowledge Base, accessible to you and your staff.

**Handover**

Once your install is complete, we provide a handover session where we will walk you through your new environment, show you where everything is and give you bit of a jump start in using it.

**Information about pricing**

**Currency**

All prices mentioned in this document are in Australian Dollars.

**Minimum charge**

\$14,850 including GST.

**Payment terms**

You will be invoiced in full at completion of this service. Payment is due 14 days from date of invoice.

**Credit card processing fee**

Payment by credit card will incur a 2% surcharge.

**Late payment fee**

If you don't pay your invoice by its due date we may charge you a late fee.

